



Notice Informing Individuals About Nondiscrimination and Accessibility Requirements:

Discrimination is Against the Law

Family Health Care of Siouxland complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. Family Health Care of Siouxland does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

Family Health Care of Siouxland:

Provides free aids and services to people with disabilities to communicate effectively with us such as:

- Qualified sign language interpreters
- Written information in other forms (large print, audio, accessible electronic formats, other formats)

Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact the Clinic Manager at this location.

If you believe that Family Health Care of Siouxland has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with: CEO, Family Health Care of Siouxland, 814 Pierce St. Suite 300, Sioux City, IA 51101. Phone 712-226-2600; Fax 712-226-2605. You can file a grievance in person or by mail, phone or fax. If you need help filing a grievance, CEO Family Health Care of Siouxland is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>